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TO WHOM IT MAY CONCERN

Harold Robinson has been providing PFK Electronics with consulting and training services related to Mission Directed Work Teams since 2004. The introduction of Mission Directed Work Teams has resulted in a significant improvement in our operation.

An example is our new HP3 line team who set up a well-balanced line, incorporating most aspects of Lean Manufacturing and Best Practice, in just two months. Key principles used were as a result of training they received in workflow management. The products they produce meet all the requirements of quality and speed to satisfy an international customer.

In all his dealings, Harold's advice has been sound. He is able to communicate at all levels in the company, and his training has been extremely well received. His training has been extremely interactive and practical.

Harold has also provided various people with advice and training on manufacturing and production issues such as capacity planning.

Yours sincerely

Ms Kylie Griffin
HR Manager (MDWT Champion)

