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08 March 2010

Dear Harold,

On behalf of Mondipak Pinetown and the participants of the course, I would like to offer my thanks for your expertise and to say that the course exceeded our expectations.

The course was extremely well structured with practical examples that helped us gain a better understanding of the theory that was presented. The opportunity to tackle workplace problems, as part of the course material, was also well received by both management and the participants.

I would not hesitate to recommend this course to any company who are looking to improve their problem solving ability. I will recommend you to our national centre of Excellence as a preferred service supplier.

Kind Regards  
**ZAHEED YACOOB**  
SHEQ Manager  
Mondipak Pinetown

